



IT ASSESSMENT[©]

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EXECUTIVE SUMMARY

ASSESSMENT SCORECARD

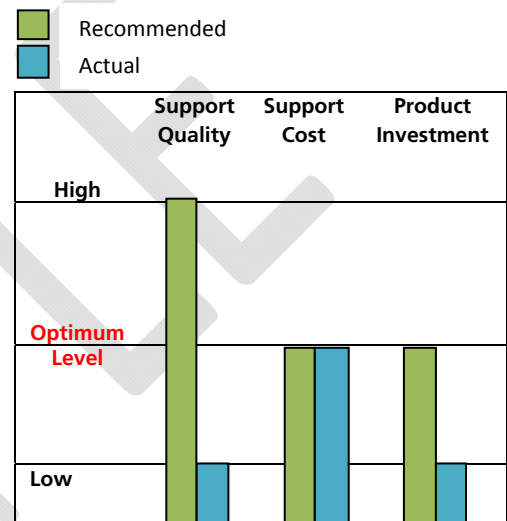
Global Edge has examined 3 aspects of your business technology operations which are detailed in the following report. We have organized each area of the investigation into three categories: **Security, Downtime Exposure, and Manageability**. The letter grades were determined by using a weighted scale for each category and based on its relative impact to your operation.

Assessment Score Card	
Category	Grade
Security	1.75
Downtime Exposure	0.8
Manageability	1.0

TECHNOLOGY INVESTMENT TARGET STRATEGY

Businesses need to allocate the appropriate investment in technology spending in line with their operational needs. The overall costs are largely derived from the VALUE of support cost versus quality and products. The illustration to the right demonstrates your businesses current position within the balance of these three categories.

Ideally, the green bars are the targets in the three major categories to guarantee you are investing in the right areas. The blue bars represent your businesses current levels of investment and support value. This means that your business is not getting the appropriate level of support quality in comparison to what you are currently paying for support. The company is not investing an appropriate amount on products necessary to maintain your business critical computing functions.



ASSESSMENT CONCLUSIONS

Based on our assessment, the current conditions of your technology environment is primarily due to a lack of quality consulting and support. Secondly due to some additional products required to establish the needed minimal security and stability. The problems related to lack of support responsiveness can be instantly alleviated by establishing a support relationship with a quality provider such as Global Edge. Within the first few weeks of our service, we will come to understand your systems and needs in complete detail. We can then help your company make many immediate improvements by performing relatively quick modifications to your systems, including at least a temporary solution to copy data offsite, and then provide accurate spending recommendations to target project funds towards the most pressing areas needed for dramatic improvement.

Assessment Scorecard - Area 1: Security

Area 1: SECURITY SCORECARD SUMMARY	Weight	Score
Data Preservation	40%	2.5
Network Security	30%	2.5
System Security	30%	0.0
Weighted Average Score (0=low to 5=high)	1.75 (35%)	
OVERALL SECURITY RATING	F	

Data Preservation	Pass	Fail
Backup system with offsite data portability functional		X
Adequate, current and supported backup software	X	
Data centralized through roaming profiles/redirected folders	X	
Backup software configured properly to backup company data	X	
Backup software configured properly to backup system states	X	
Backup software configured properly for notifications/reporting		X
Adequate media rotation including archive volumes		X
Offsite and offline storage of backup volumes		X
Adequate media capacity for data volume	X	
Backup software configured properly to backup OS/Applications	X	
Existing sample restoration routine processes		X
Availability of installation media		
Daily review of backup notifications		X
Data Preservation Rating (0=low to 5=high)	2.5	

Network Security	Pass	Fail
Firewall hardware functional	X	
Firewall configured with at least basic protection	X	
Wireless system secured (if applicable)		
Centrally managed antispam software available	X	
Antivirus software thoroughly deployed and updating	X	
Gateway-level antispymware system available		X
Gateway-level antispymware system configured and updating		X
Gateway-level intrusion prevention system available		X
Gateway-level intrusion prevention configured and updating		X
Password policies (complexity, history, expiration)		
Network Security Rating (0=low to 5=high)	2.5	

System Security	Pass	Fail
File/share permissions for employee access control		X
Restrictions on confidential/proprietary data transmission		X
Server and server-based application updates current		X
Workstation OS updates current		X
RAID configured on all mission-critical servers		
Adequate environmental facilities (AC, Power, etc)		X
Adequate UPS battery capacity for equipment		X
UPS Communication system installed		X
UPS Communication system configured		X
Existing UPS testing routine process		X
System Security Rating (0=low to 5=high)		0.0

Assessment Scorecard - Area 2: Downtime Exposure

Area 3: DOWNTIME EXPOSURE SCORECARD SUMMARY	Weight	Score
System Support Quality	50%	0
System Reparability	25%	0
System Resilience	15%	3
Disaster Recoverability	10%	0
Weighted Average Score (0=low to 5=high)	0.8 (16%)	0.8
OVERALL DOWNTIME EXPOSURE RATING		F